

117TH CONGRESS  
1ST SESSION

**S.** \_\_\_\_\_

To amend title 38, United States Code, to improve and expand the Solid Start program of the Department of Veterans Affairs, and for other purposes.

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IN THE SENATE OF THE UNITED STATES

Ms. HASSAN (for herself, Mr. CRAMER, and Mr. CASSIDY) introduced the following bill; which was read twice and referred to the Committee on

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**A BILL**

To amend title 38, United States Code, to improve and expand the Solid Start program of the Department of Veterans Affairs, and for other purposes.

1 *Be it enacted by the Senate and House of Representa-*  
2 *tives of the United States of America in Congress assembled,*

3 **SECTION 1. SHORT TITLE.**

4 This Act may be cited as the “Solid Start Act of  
5 2021”.

6 **SEC. 2. FINDINGS.**

7 Congress finds the following:

8 (1) In 2021, veterans continue to die by suicide  
9 at higher rates than civilians. Many of those vet-

1        erans have no ties to the Department of Veterans  
2        Affairs, limiting the ability of the Department to  
3        help in times of crisis.

4            (2) The first year after separating from the  
5        military is a critical time in the transition to civilian  
6        life for a member of the Armed Forces. Many  
7        changes occur during that transition, from career  
8        and location changes to shifts in financial cir-  
9        cumstances and health care coverage.

10 **SEC. 3. SENSE OF CONGRESS.**

11        It is the sense of Congress that the United States  
12        must strive to better serve members of the Armed Forces  
13        and veterans who are transitioning to civilian life by—

14            (1) providing up-to-date information and access  
15        to resources that such members of the Armed  
16        Forces and veterans may not be aware of;

17            (2) supporting the critical time of transition by  
18        ensuring that mental health needs are met in a time-  
19        ly manner; and

20            (3) assisting members of the Armed Forces and  
21        veterans in accessing newly available services.

1 **SEC. 4. SOLID START PROGRAM OF THE DEPARTMENT OF**  
2 **VETERANS AFFAIRS.**

3 (a) IN GENERAL.—Chapter 63 of title 38, United  
4 States Code, is amended by adding at the end the fol-  
5 lowing new subchapter:

6 **“Subchapter II—Other Outreach Programs**  
7 **and Activities**

8 **“§ 6320. Solid Start program**

9 “(a) PURPOSES.—The purposes of this section are—

10 “(1) to build the capacity of the Department to  
11 efficiently and effectively respond to the queries and  
12 needs of veterans who have recently separated from  
13 the Armed Forces; and

14 “(2) to systemically integrate and coordinate ef-  
15 forts to assist veterans, including efforts—

16 “(A) to proactively reach out to newly sep-  
17 arated veterans to inform them of their eligi-  
18 bility for programs of and benefits provided by  
19 the Department; and

20 “(B) to connect veterans in crisis to re-  
21 sources that address their immediate needs.

22 “(b) ACTIVITIES OF THE SOLID START PROGRAM.—

23 (1) The Secretary, in coordination with the Secretary of  
24 Defense, shall carry out the Solid Start program of the  
25 Department by—

1           “(A) collecting up-to-date contact information  
2 during transition classes or separation counseling for  
3 all members of the Armed Forces who are sepa-  
4 rating from the Armed Forces, while explaining the  
5 existence and purpose of the Solid Start program;

6           “(B) calling each veteran, regardless of separa-  
7 tion type or characterization of service, three times  
8 within the first year after separation of the veteran  
9 from the Armed Forces;

10           “(C) providing information about the Solid  
11 Start program on the website of the Department  
12 and in materials of the Department, especially tran-  
13 sition booklets and other resources;

14           “(D) ensuring calls are truly tailored to the  
15 needs of each veteran’s unique situation by con-  
16 ducting quality assurance tests;

17           “(E) prioritizing outreach to veterans who have  
18 accessed mental health resources prior to separation  
19 from the Armed Forces;

20           “(F) providing women veterans with informa-  
21 tion that is tailored to their specific health care and  
22 benefit needs;

23           “(G) as feasible, providing information on ac-  
24 cess to State and local resources, including Vet Cen-  
25 ters and veterans service organizations; and

1           “(H) gathering and analyzing data assessing  
2           the effectiveness of the Solid Start program.

3           “(2) The Secretary, in coordination with the Sec-  
4           retary of Defense, may carry out the Solid Start program  
5           by—

6           “(A) encouraging members of the Armed  
7           Forces who are transitioning to civilian life to au-  
8           thorize alternate points of contact who can be  
9           reached should the member be unavailable during  
10          the first year following the separation of the member  
11          from the Armed Forces;

12          “(B) following up missed phone calls with tai-  
13          lored mailings to ensure the veteran still receives  
14          similar information; and

15          “(C) striving to reach out to veterans who sepa-  
16          rated prior to the initiation of the Solid Start pro-  
17          gram to provide similar services to those veterans, as  
18          feasible.

19          “(3) In this subsection:

20               “(A) The term ‘Vet Center’ has the meaning  
21               given that term in section 1712A(h) of this title.

22               “(B) The term ‘veterans service organization’  
23               means an organization recognized by the Secretary  
24               for the representation of veterans under section  
25               5902 of this title.

1       “(c) OBLIGATIONS OF AMOUNTS.—Subject to the  
2 availability of appropriations, the Secretary may not, in  
3 a fiscal year, obligate an amount to carry out the Solid  
4 Start program that is less than the total amount obligated  
5 in the previous fiscal year to carry out the program, unless  
6 the Secretary determines that increased efficiencies of the  
7 program warrant the obligation of a lesser amount.”.

8       (b) CONFORMING AMENDMENTS.—Chapter 63 of  
9 such title, as amended by subsection (a), is further amend-  
10 ed—

11           (1) by inserting before section 6301 the fol-  
12 lowing:

13       **“Subchapter I—Outreach Services Program”;**

14       and

15           (2) in sections 6301, 6303, 6304, 6305, 6306,  
16 and 6307, by striking “this chapter” each place it  
17 appears and inserting “this subchapter”.

18       (c) CLERICAL AMENDMENTS.—The table of contents  
19 at the beginning of chapter 63 of such title is amended—

20           (1) by inserting before the item relating to sec-  
21 tion 6301 the following new item:

          “SUBCHAPTER I—OUTREACH SERVICES PROGRAM”;

22       and

23           (2) by adding at the end the following new  
24 items:

          “SUBCHAPTER II—OTHER OUTREACH PROGRAMS AND ACTIVITIES

“6320. Solid Start program.”.